



Montara Water & Sanitary District

Staying Ahead of our Local Community Needs

Montara Water and Sanitary District (MWSD) works every day to deliver water, garbage and sewer services for the residents of Montara and Moss Beach. Over 6,000 residents rely on our services for their homes and businesses.

June - July 2020

News for You: New Email Bill Option; Hardship Assistance; Our Complex Sewer System; Continued Teleconference Access

Amount Due

Go Paperless! Email Bill Now Available

Keep costs down and help the environment: MWSD customers can now enroll in our email bill option and eliminate their printed bill.

Enrolled customers will receive a bi-monthly email with a pdf of their bill attached. Each email will continue to contain important announcements and newsletters just as with the mailed bills.

Emailing bills saves the district \$0.94 per bill - eliminating the cost of printing, paper, postage and staff time to mail each bill.

Enroll today at mwsd.montara.org

2019 Consumer Confidence Report

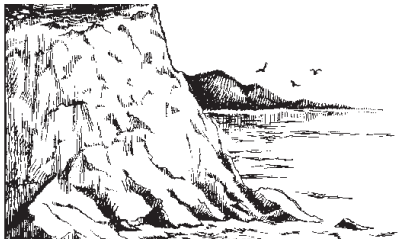
Your 2019 Consumer Confidence Report (CCR) is now available online at <http://mwsd.montara.org/documents/links/water-quality>.

If you would like a paper copy of the 2019 CCR mailed to you or would like to speak with someone about the report, please call (650) 728-3545.

This report contains important information about your drinking water. Please contact Montara Water and Sanitary District at 8888 Cabrillo Hwy., Montara, CA 94037 or (650) 728-3545.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Montara Water and Sanitary District at 8888 Cabrillo Hwy., Montara, CA 94037 or (650) 728-3545 para asistirlo en español."

Maintaining Our Complex Sewer System



The beautiful hills of our coastside provide amazing vistas, but also come with challenging geography.

Ever try to stop a basketball from rolling down your street? If it gets away from you where does it end up? The ocean, a creek? Every day our sewers tackle a similar challenge.

Capturing the sewage that leaves your home and controlling where it flows is a constant balance of using gravity, pipes, energy intensive pumps and lift stations. To avoid polluting our coastline, everything that leaves your toilet, sinks, showers, dishwashers, and washing machines must be guided to the Sewer Authority Mid-Coastside (SAM) treatment plant in Half Moon Bay.

The District contracts with SAM to keep our pipes unobstructed and our pump stations in good repair. SAM staff is oncall 24 hours a day to resolve

Never Flush Wipes - Trash 'Em!

Since March, wipes (even labeled "flushable") have shut down and damaged three sewer pumps - an estimated \$100,000 in repair costs.

Only flush toilet paper and human waste!

sewer emergencies - much like the District's water operations team.

At the treatment plant, SAM tackles the separation of water and solids, disinfection, disposal and ultimately the safe discharge of all treated wastewater from Half Moon Bay, El Granada and Montara/Moss Beach into the ocean.

In 2020-21, these critical services will cost \$1.9M for both collection system maintenance and treatment.

The District also plans to invest \$1.985M in critical sewer improvements right here in Montara and Moss Beach. This includes funds reserved to complete essential upgrades to the main sewer pipeline underneath Cabrillo Highway.

As our community continues its recovery from COVID-19, MWSD is committed to providing safe public access via ZOOM teleconference for our regularly scheduled public meetings for the foreseeable future.

Board Meetings on the 1st and 3rd Thursday of each month at 7:30 p.m. at 8888 Cabrillo Highway, Montara.

Call: (650) 728-3545

Email: mwsd@coastside.net

Visit: mwsd.montara.org